

# CARE & MAINTENANCE INSTRUCTIONS

## Preventative Maintenance

- Rapid and significant temperature fluctuation will affect the dimensional stability of the product. The flooring must be protected at all times from direct sunlight (by use of curtains, blinds or UV resistant film on windows).
- It is essential to install good quality mats inside and outside external doors to trap grit and remove moisture from shoes.
- Consider rugs in high traffic areas or those areas frequented by animals.
- Place felt protectors on the legs of furniture to avoid scratches and use plastic mats under wheeled chairs i.e. office furniture. Felt backed castors should be used under heavy furniture where required.
- Avoid rubber based items such as backing for matting, castors under furniture and rubber tipped furniture feet being in direct contact with the floor.
- Protect the floor from the wear and tear resulting from pet's nails by keeping them trimmed.
- Long term exposure to direct sunlight can cause the product to change colour or fade. It is recommended that curtains, blinds or UV resistant films on windows are used to protect the flooring.
- Spillage of any material should be wiped up immediately.
- Maintain room temperature at **14 - 28° C**.
- Avoid indentation from stilettos or spiked heels.
- Avoid dragging furniture and other heavy objects across the floor
- Do not use polishes on the floor.
- Avoid leaving excess moisture on the surface of the floor. If left long enough, excess moisture can lead to subfloor dampness, swelling or breakdown of any adhesives present in the subfloor components. You can clean using a damp mop/cloth or using the below suggested cleaning products.
- **Steam mops must not be used.**
- Do not use solvents (e.g. methylated spirits or similar), abrasive cleaning materials or harsh detergents to spot clean difficult to remove materials/marks as this can damage the floor surface.

## Cleaning

- Clean the floor to remove loose dirt, grit and dust using dusting pad or soft broom. If using a vacuum cleaner ensure the cleaning head has a soft brush and will not scratch or damage the floor surface.
- Use a vinly cleaning product that is recommended for use with this type of flooring, in conjunction with a mop or cloth.

**Storage:** Any excess stock that is being retained on site should be stored in its carton(s), in a cool, dry place, stacked flat (not upright) and supported along the entire length of the carton/plank.